Issue recurring - task #19

Under certain conditions, recurrence don't keep assigned person

2019-08-19 19:42 - lupa18

Status:	closed
Priority:	bug
Assignee:	cryptogopher
Category:	
Target version:	1.3
Redmine version:	4.0.x

Description

When it re created, the assigned person get unassigned

✔ Aceptar 🔁 Anular 💾 Guardar

☐	# ∨	Tipo	Estado	Prioridad	Asunto	Asignado a
☐	7990	Tareas	Nueva	Urgente	Escrib▓▓▓ ▓▓▓▓	lu ▓▓
☐	7985	Tareas	Nueva	Urgente	Editar▓▓▓▓▓▓▓▓▓▓▓▓▓	lu ▓▓
☐	7984	Tareas	Nueva	Normal	Carga▓▓▓▓▓▓▓▓▓▓▓	
☐	7983	Tareas	Nueva	Normal	Métric▓▓▓ ▓▓▓ ▓▓	
☐	7982	Tareas	Nueva	Normal	Hacer▓▓▓▓▓▓▓▓	
☐	7953	Tareas	Nueva	Normal	Carga▓▓▓▓▓▓▓▓▓	
☐	7941	Tareas	En curso	Urgente	Mailch▓▓▓	Se▓▓
☐	7916	Tareas	Nueva	Normal	Carga▓▓▓▓▓▓▓▓▓▓	
☐	7915	Tareas	Nueva	Normal	Métric▓▓▓▓▓▓▓▓	
☐	7877	Tareas	Nueva	Normal	Carga▓▓▓▓▓▓▓▓▓▓	
☐	7816	Tareas	Nueva	Normal	Carga▓▓▓▓▓▓▓▓▓▓	
☐	7815	Tareas	Nueva	Normal	Carga▓▓▓▓▓▓▓▓▓▓	
☐	7814	Tareas	Nueva	Normal	Métric▓▓▓▓▓▓▓▓	
☐	7703	Tareas	Nueva	Normal	Carga▓▓▓▓▓▓▓▓▓	Se▓▓
☐	7048	Tareas	En curso	Normal	Poste▓▓▓ ▓▓▓	Se▓▓
☐	6964	Tareas	En curso	Urgente	Mape▓▓▓▓ ▓▓▓	Edu▓▓
☐	6602	Tareas	En curso	Normal	De ma▓▓▓▓▓▓▓▓	Se▓▓
☐	6232	Tareas	Comentarios	Baja	⟩ Po▓▓ ▓▓▓▓ ▓▓▓▓▓	Se▓▓

History

#1 - 2019-08-19 20:20 - cryptogopher

- Status changed from new to in progress

Thank you for reporting!

Please provide following:

- plugin version
- plugin configuration settings
- recurrence settings
- number of first recurrence (relative to the issue that has recurrence configured), where assignment failed

#2 - 2019-08-21 15:07 - lupa18

- File Selección_954.png added

cryptogopher wrote:

> Thank you for reporting!
>
> Please provide following:

- plugin version

1.3

- plugin configuration settings

SET AUTHOR: author of previous
KEEP ASIGNEE: unchecked
ADD JOURNAL: unchecked

- recurrence settings

"Copy issue every 1 week, based on due date of last recurrence. "

- number of first recurrence (relative to the issue that has recurrence configured), where assignment failed

Not sure, maybe first or second.

Now I have new problem. Several issues are created when It must be only one:

☐	# ⌄	Tipo	Estado	Prioridad	Asunto	Asignado a
☐	**8014**	**Tareas**	**Nueva**	**Inmediata**	**Semana de Informática UA**	Palo...
☐	8002	Tareas	Nueva	Normal	Cargar núme...	
☐	8001	Tareas	Nueva	Normal	Cargar núme...	
☐	8000	Tareas	Nueva	Normal	Cargar núme...	
☐	7999	Tareas	Nueva	Normal	Cargar núme...	
☐	7998	Tareas	Nueva	Normal	Cargar núme...	
☐	7997	Tareas	Nueva	Normal	Cargar núme...	
☐	7990	Tareas	Nueva	Urgente		lu...
☐	7982	Tareas	Nueva	Normal		Be...
☐	7703	Tareas	Nueva	Normal	Cargar númer...	Sel...
☐	7048	Tareas	En curso	Normal	Posteo sobre Mobiliary...	Sel...

All was created yesterday at the same time :-/

#3 - 2019-08-21 19:42 - cryptogopher

- Target version set to 1.3

- Redmine version changed from 3.4.x to 4.0.x

#4 - 2019-08-21 19:52 - cryptogopher

- Status changed from in progress to feedback

lupa18 wrote:

- plugin configuration settings

SET AUTHOR: author of previous
KEEP ASIGNEE: unchecked
ADD JOURNAL: unchecked

If you leave "Keep assignee from previous recurrence" option unchecked, plugin *does not* copy assignee from previous recurrence. In such case assignment proceeds according to your Redmine configuration for new issues. I don't see anything wrong here.

If you disagree: please describe what behavior do you expect. Also give us the assignments for all of the created recurrences, including the base issue. You don't need to provide real names, just nicknames.

Now I have new problem. Several issues are created when It must be only one:

# ⌄	Tipo	Estado	Prioridad	Asunto	Asignado a
8014	**Tareas**	**Nueva**	**Inmediata**	**Semana de Informática UA**	**Palo⋯**
8002	Tareas	Nueva	Normal	Cargar núme⋯	
8001	Tareas	Nueva	Normal	Cargar núme⋯	
8000	Tareas	Nueva	Normal	Cargar núme⋯	
7999	Tareas	Nueva	Normal	Cargar núme⋯	
7998	Tareas	Nueva	Normal	Cargar núme⋯	
7997	Tareas	Nueva	Normal	Cargar núme⋯	
7990	Tareas	Nueva	Urgente	⋯	lu⋯
7982	Tareas	Nueva	Normal	⋯	Be⋯
7703	Tareas	Nueva	Normal	Cargar númer⋯	Sel⋯
7048	Tareas	En curso	Normal	Posteo sobre Mobiliary⋯	Sele⋯

All was created yesterday at the same time :-/

Please report new problems in separate issues to avoid confusion. Once you open new issue please provide following:

- description of recurrence scheme,
- start and due dates of issue where you configure recurrence scheme,
- start and due dates of issues created by plugin.

#5 - 2019-08-21 20:06 - lupa18

cryptogopher wrote:

> lupa18 wrote:
>
>> If you leave "Keep assignee from previous recurrence" option unchecked, plugin *does not* copy assignee from previous recurrence. In such case assignment proceeds according to your Redmine configuration for new issues. I don't see anything wrong here.
>
>> If you disagree: please describe what behavior do you expect. Also give us the assignments for all of the created recurrences, including the base issue. You don't need to provide real names, just nicknames.

Ok, I misunderstood, because the text: "if unchecked, default assignment rules will apply" and I had interpreted other thing.

You can close.

I will monitor the other error and if persist I will open new issue.

#6 - 2019-08-21 20:14 - cryptogopher

- Status changed from feedback to resolved

lupa18 wrote:

> Ok, I misunderstood, because the text: "if unchecked, default assignment rules will apply" and I had interpreted other thing.

I added small clarification to option description in [684b5f54](684b5f54)

Closing issue.

#7 - 2019-08-21 20:15 - cryptogopher

- Status changed from resolved to closed

Files

Selección_948.png	80.3 KB	2019-08-19		lupa18
Selección_954.png	49.3 KB	2019-08-21		lupa18