

Issue recurring - task #43

unable to set recurrence on 5.0.5

2023-06-07 20:24 - Nono-m0le

Status:	closed
Priority:	support
Assignee:	cryptogopher
Category:	
Target version:	1.7
Redmine version:	5.0.x
Description	
Hi,	
I freshly installed the plugins, follow all the required steps from installation, to service restart, configuration, rights tuning and module activation...	
I'm still not able to set or modify a recurrence.	
The cronjob succeed, but without any logs (out or err).	
As I'm very keen to make this plugin works, how may I help you to find out the culprit ?	
Regards,	
Nono	

History

#1 - 2023-06-08 15:07 - cryptogopher

- *Tracker changed from task to 3*
- *Status changed from new to in progress*

Hi,

What do you mean by "not able to set or modify a recurrence"? You can't see the "Recurrences" tab on issue page? Could you provide some screenshot depicting your problem?

#2 - 2023-06-08 15:15 - Nono-m0le

- *File issue_new.png added*
- *File issue_tab.png added*

I can see the "Recurrences" tab, but it's always states "No data to display" => I guess this is normal on a new instance.
issue_tab.png

But When I created a new issue, I don't have any option to add a recurrences :

issue_new.png

#3 - 2023-06-08 15:30 - admin

- *Tracker changed from 3 to task*

#4 - 2023-06-08 15:53 - cryptogopher

You need to save your issue first.

Then after you open it, there will be "Recurrences" area right below issue "Description" - if you have set permissions correctly.

"Issue recurrences" tab is there to just show you all configured recurrence schemes. You cannot add recurrence from there.

#5 - 2023-06-08 15:57 - Nono-m0le

- *File issue_edit.png added*

I don't have anything when I edit an existing issue.
Does it HAVE to be a new issue (meaning, SINCE I installed the plugin) ?
issue_edit.png

#6 - 2023-06-08 16:05 - Nono-m0le

I actually just find it ...

I was expecting something when I CREATE the issue, somehow I didn't completely understand the screenshot on github, my bad ...

Thanks !

#7 - 2023-06-08 16:19 - cryptogopher

- *Status changed from in progress to closed*

The approach of editing Recurrences only after issue has been created was taken to follow Redmine's similar logic of adding Related issues etc.

Thanks to that issue creation form stays relatively compact.

Files

issue_tab.png	9.85 KB	2023-06-08	Nono-m0le
issue_new.png	36.8 KB	2023-06-08	Nono-m0le
issue_edit.png	26.5 KB	2023-06-08	Nono-m0le